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G-04204A-05-0046

ORIGINAL

ARIZONA CORPORATION COMMISSION

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UTILITY COMPLAINT FORM

Investigator: Al AmezcuaPhone: (602) 542-0842Fax: (602) 542-2129Priority: Respond Within Five DaysOpinion No. 2005 - 42935Date: 3/18/2005Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By:

Linda

Lee

Account Name:

Jim and Linda Lee

Home: (928) 777-0260Street:

700 Cloudcrossing

Work: (000) 000-0000City:

Prescott

CBR:State:

AZ

Zip: 86303

is:Utility Company:

Unisource Energy Services * (UNS) G-04204A-05-0046

Division:

Gas

Contact Name:

Gary Smith

Contact Phone: (928) 226-2233Nature of Complaint:

03/18/05 Consumer Services form received from customer states:

Included with our bill dated 3/3/05, was a bulletin stating UES is asking for a rate increase of 5%. Our gas bill for the past three months has averaged \$500 monthly. This rate increase will automatically add \$25 - \$30 to our bill. How can you remotely entertain the idea of allowing UES to do this? IF UES does not fit in the category of "MONOPOLY," then nothing does.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

03/18/05 Staff called and left the customer a detailed voice mail message. Staff also provided them with my name and the (800) number with my extension if they had additional questions or concerns. The opinion was entered in our database system and docketed under G-04204A-05-0046. Close.

End of Comments

Date Completed: 3/18/2005Opinion No. 2005 - 42935Arizona Corporation Commission
DOCKETED

MAR 18 2005

DOCKETED BY

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